

MCCC AGENDA

Meeting no. 204

10.00am
Tuesday 27 August 2024
SRW Maffra Office

We acknowledge the Gunaikurnai people, Traditional Owners of this land on which we meet and we pay our respects to their Elders past and present.



**Southern
Rural Water**

Managing Water. Serving Communities.

Our Vision

Great value for customers and community through excellence in rural water management



Our Trademark Values

We are Always Safe and Accountable working as One Team to deliver a lasting Legacy.

Macalister Customer Consultative Committee

Date	Time	Location
27 August 2024	10am	SRW Office – Maffra

Topic		
1	Acknowledgement of County	Chair
2	Welcome and Apologies	Chair
3	Declaration of conflicts of interest	All
4	Confirmation of Minutes: Meetings 203	Chair
4.1	Attachment – Minutes MCCC Meeting 203, 28 May 2024	
5	Business arising from previous meetings	Chair
5.1	Attachment – MCCC business arising report	
6	Committee appointments – Chair and Deputy Chair Vote	SRW Management
7	GUEST SPEAKER	
7.1	Winter Modernisation works	Matthew Weatherall
8	<u>PRINCIPAL MATTERS – FOR NOTING</u>	
8.1	Water Supply East Update	Matt Cook
8.2	Communications Report	
9	<u>PRINCIPAL MATTERS – FOR DISCUSSION</u>	
9.1	HARC MID Operational Review	Matt Stagg
9.2	Macalister Fresh project update	MCCC representatives
9.3	Board update	Cameron FitzGerald
	<u>COMMITTEE MATTERS</u>	
10	10.1 Important issues from other customer committees	Cameron FitzGerald
	10.2 Matters referred by/to the Board/board committee	Cameron FitzGerald

	10.3	2024 Committee Workplan	
11		<u>GENERAL BUSINESS</u>	All
12		Meeting evaluation	Chair
13		Next meeting	
14		Close	12pm

Light refreshments will be provided at the meeting.

Item No: 1

Subject: **Acknowledgement of Country**

'We acknowledge the Traditional Owners of the land on which we are meeting. We pay our respects to their Elders, past and present, and the Elders from other communities who may be here today.'

Item No: 2

Subject: **Welcome and Apologies**

The Chair will welcome attendees and note any apologies for this meeting.

Item No: 3

Subject: **Declaration of Conflicts of Interest**

The Chair will ask committee members to declare any conflicts of interest relating to the business of this meeting.

Item No: 4
Subject: Confirmation of minutes – Meeting 203
Action: For approval
Author: Hayley Taylor – Executive Assistant
Date: 20/08/2024

PURPOSE

1. To ensure that the minutes taken of committee meeting 203 are an accurate and sufficient record of discussions held and decisions made at the meeting.

RECOMMENDATION: That the committee approves the minutes of meeting 203 held on Tuesday 28 May 2024.

PREVIOUS COMMITTEE CONSIDERATIONS

2. Minutes are confirmed at each committee meeting.

BACKGROUND

3. Draft minutes are circulated after each committee meeting. Any suggested changes are captured as track changes, for consideration and confirmation at the following meeting.

REPORT

4. Draft minutes of meeting 203, held at SRW Maffra Office on Tuesday 28 May 2024 are provided in attachment 4.1.
5. **Budget impact:** Nil
6. **Link to strategy:** Nil.
7. **Risk:** Committee meeting minutes are a public record and may be subject to release under Freedom of Information. Directors should ensure that minutes accurately and appropriately reflect the discussion and decisions of the meeting.

NEXT STEPS

Who	Action
Meeting Secretary	Once confirmed, the minutes will be saved in Southern Rural Water's document management system and Southern Rural Water's Website.

Macalister Customer Consultative Committee

Minutes of Meeting 203

Date	Time	Location
28 May 2024	10:00am	SRW Maffra Office

Present

Mrs Kate Lamb	Committee Member
Mr Brad White	Committee Member (Chair)
Mr Christopher Van Den Dikkenberg	Committee Member
Mr James Clyne	Committee Member
Mr Mark Coleman	Committee Member (via MS Teams)
Mr Tim Missen	Committee Member
Mr Warrick Purdon	Committee Member
Mr Thomas Dwyer	Committee Member
Mr Bernard Coleman	Committee Member

In Attendance

Mr Cameron FitzGerald	Managing Director, SRW
Mr Simon Wilkinson	General Manager Service Delivery, SRW
Mr Matt Cook	Manager Water Supply East, SRW
Ms Hayley Taylor	Executive Assistant, SRW (minutes)

Apologies

Mr Benn Thexton	Committee Chair
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Guests

Mr Matthew Stagg	Projects and Innovation Specialist
Mr Edward Smith	Manager Headworks Operations (for part)
Mr Scott Cornish	General Manager Asset Futures (for part)
Mr Lucas Snow	A/Manager Emergency Planning and Resilience (for part)

1. Acknowledgement of County

The Chair acknowledged the Traditional Owners of the land on which the meeting was held.

2. Welcome and Apologies

The Chair welcomed all present to the meeting and noted the apologies.

3. Declaration of conflicts of interest

The Chair asked attendees to declare any conflicts of interest relating to the business of this meeting.

There were no new conflicts raised.

4. Confirmation of minutes – Meeting 202

The minutes of meeting 202 were approved.

Moved: Tim Missen

Second: Warrick Purdon

It was noted Bernard Coleman did attend the February 2024 minutes, and they will be updated to reflect this.

5. Business Arising

The report was taken as read.

6. PRINCIPLE MATTERS – FOR NOTING

6.1 Water Supply East Update

The report was taken as read.

Management highlighted:

- An overview of the 2023/24 season will be provided at the August 2024 meeting.
- The 2023/24 season saw the largest delivery on record for both the first day and last day of the season.
- An auction to sell 100ML high reliability and 447 low reliability water will be held on 26 June 2024, and will be allocated for the start of the 2024/25 season.

SRW has communicated this auction via email, text, letters, public notices, social media, radio and newspapers.

Buyers are reminded to register as the auction will be held online.

WaterPartners are able to assist customers that do not feel comfortable using technology.

Management confirmed that the reserve price is not announced but is set to recover a portion of costs associated with modernisation. Any unsold water will be made available at the highest price from the most recent auction.

SRW's aim is to provide water to production in an orderly manner and can

consider temporary trades for the water sitting on the shelf. This option would be discussed with the MCCC beforehand. If temporary trading was to occur, SRW would expect it would be at the current market price.

The Committee highlighted recent communication with Newry Creek Customers and their access to the water. Management advised SRW had made a commitment to these customers that a certain amount of water would be made available to purchase at a shelf price (set at the maximum volumetric price paid at the last public auction), up to the limit of the volume of their current section 51 licences. This will be available for a transition period of 4 years to enable these customers to adapt to any potential impacts of less water losses flowing into the Newry creek as a result of modernisation pipelining works.

6.2 Communications Report

The report was taken as read.

The committee inquired whether farm outlets will be upgraded over the 2024 winter maintenance period. Management advised SRW will upgrade approximately 65 high usage outlets or as many outlets as the remainder of the 6B modernisation funding will allow.

The committee inquired as to whether SRW was considering modernising other areas of the district. Management discussed the MacFresh project, advised the work from the project will enable SRW to put forward well consider business cases that will support customers moving forward. The Manager Water Supply East highlighted that approximately 70% of the volume of water delivered in the MID is delivered through modernised infrastructure. The committee **requested** a presentation of the MacFresh project at the next meeting.

7. PRINCIPLE MATTERS – FOR DISCUSSION

7.1 HARC MID Operational Review

Mr Matthew Stagg, Project and Innovation Specialist provided a presentation on the HARC MID Operational Review, and provided an update on the short-term recommendations including:

- Weeds in channels:
 - Trial of new spray to be conducted over winter, which is safer than Magnacide H.
 - Team is using Magnacide H, mechanical clearing along with the new chemical trial, and YTD have undertaken weed clearing across 60% of the system.
- Orders delivered over the season:
 - There was an increase in orders delivered in the 2023/24 season compared to 2022/23 season with a high volume in the early part of 2024
 - Clarification was made that the data in relation to the number of orders held only accounts for orders that were attempted and rejected. SRW

was contacting and scheduling orders manually where possible to reduce wait times.

- Reviewing how the communications system in the district is working to ensure it is working efficiently. Management confirmed Node Towers have 4G SIM Cards and will continue to work when 3G is switched off.

To address issues that have arisen during periods of high demand SRW have:

- Reduced ordering lead time to 14 days,
- Increased weed spraying across the district to improve water flow,
- Undertaken reprofiling of channels,
- Updated the Weekly Snapshot at the request of the MCCC to make it more meaningful for customers.
- Commenced work to trial Customer Connect, a suite of software for customers and planners. Customers will be able to view more details regarding water availability. SRW are hoping to trial the software during the 2024/25 season with a small number of customers, with the intent to roll out the software the following season.

The committee discussed the possibility of on and off-peak rates and whether customers will order water overnight as more and more farms are automated and can therefore water overnight via their automated system.

The committee acknowledged that some customers need certain flow rates to operate their infrastructure, while others just need the volume of water to be delivered. Management advised as part of the development of the CustomerConnect tool, an option is being developed so customers can see the flow rate and will be able to schedule water for delivery at the desired flow rate. The committee discussed the Werribee Irrigation District system, where on farm storage is utilised, so those customers are more concerned about receiving the desired volume rather than a specific flow rate to operate their infrastructure.

The committee inquired whether there was a timeline for SRW to consider the option of delivery share for use as a demand management tool. Management advised this is a large piece of work, which will be run as a stand-alone project. It is expected that investigations will commence in the 2024/25 financial year to understand how delivery share could work in the MID, with case studies and model how demands on the system could affect customers being undertaken thereafter. The committee encouraged SRW to consider other options, rather than just restricting customers access to volumes of water.

The committee suggested MacFresh also considers the way the system operates, including choke points on the system. Management highlighted recent decision to replace siphons with flumes, and this work is setting the system up for the future, and SRW will continue to work to improve the system as infrastructure is replaced.

7.2 Outcome of the 2023 Flood Review

Mr Scott Cornish, General Manager Asset Futures, and Mr Edward Smith, Manager Headworks Operations join the meeting at 11:08am to discuss the 2023 Flood Review and draft recommendations. As part of the discussion Mr Smith provided an overview of the brief provided to the consultant, and provided information on SRW's Flood Management System, highlighting SRW's policies, plans and strategies which inform how SRW operates the system during flood events as well as how data is used to model different scenarios.

The draft findings of the review were discussed with the committee, with Management highlighting:

- Plans and Procedures are consistent with AIIMS, plans are comprehensive and well tested. It is important SRW follows AIIMS to ensure SRW can interact effectively with other agencies and the incident response team during an emergency response.
- The review indicated that BOM forecasts used by SRW to model the event, indicated there was adequate airspace in the dam to absorb the inflows.
- Early stand-up of an IMT and operations is important to minimise impacts downstream.
- SRW should consider staff training requirements, to ensure there are adequate staff available during an event.
- Record keeping could be improved, with the report recommending minute taking is more widely implemented, the Incident Action Plan's are updated more frequently, and flood release decisions are recorded separately to individual's incident logs.
- Frequency of inflow calculations were considered, with the report recommending they are not calculated more frequently than two hourly, and other data models are utilised to cross check predicated inflows.
- Options to improve systems should be considered to allow for faster scenario modelling.
- SRW should join the BoM Teams chat.
- Investigate options of more efficient technical solutions for communications.

Next Steps for SRW:

- Finalise report
- Develop an Improvement Action Plan. SRW will consult with the MCCC as part of the development of the action plan. '

Management invited the committee to provide comment on the information presented and ask any clarifying questions. The committee inquired:

- What is SRW's aim in regard to the water level of Glenmaggie Weir at the end of a flood event?

Management advised that while the aim is to have a full storage at the end of a flood event, SRW may make an operational decision to hold a small volume of space and fill the storage over the next 10 – 15 days. SRW could also

make a decision to lower the full supply level for a period of time, if continued rain is expected, which will allow for a small amount of additional airspace to absorb inflows. SRW's objective is to not over-top the gates, as there is risk of catastrophic failure of the dam.

- Does SRW have the resources available to implement recommendations around staffing?
Management confirmed that the organisation is looking to expand cross-training of headworks operators, so they can operate multiple sites and utilising ex-headworks staff working elsewhere in the business during a flood event.
- What will be done in regard to downstream notifications and warnings?
Management advised as part of the action plan, SRW will review the flood warden system, and look at options to utilise current technology to assist with downstream notifications. Any notification system needs to be able to provide the same information to all people. The committee stated the text messages sent to people during the last flood were helpful, and encouraged SRW to make sure there is consistent messaging from all agencies to minimise the risk of confusion for the community.
- Has the clean-up of the waterways been considered as part of the review?
Management advised activities such as clearing of waterways is the responsibility of the relevant Catchment Management Authority and a meeting was held with the community and CMA, with SRW in attendance, after the flood events. During the meeting the CMA committed to work with the community in regard to clearing the waterways.

7.3 Board Update

Mr Cameron FitzGerald, Managing Director advised recent board discussions included;

- HARC MID Operational Review
- Blue Rock Carbon Reforestation Offset Project (CROP) – there was community concern regarding the bushfire risk if carbon offset planting was to occur. SRW has spoken with the community and made commitments to further consultation.
- Cyber Security – SRW is working to comply with the Government's Essential 8 Framework. SRW has reached maturity on five out of eight essential requirements and is working to finalise the last three.
- Electrical incident at Glenmaggie – a switchboard fault was found at Glenmaggie. SRW have undertaken an audit of switchboards across the business and rectification works are underway to ensure the fault cannot occur again. Work on critical infrastructure is completed, and other sites are tagged out until they can be fixed.
- Southern Groundwater and Rivers Forum – the SGRF discussed barriers to trading groundwater entitlements in the south-west of the state, as a result of a recent project which was commissioned to look at ways to enhance trading in the area to get more water into production. The feedback from the SGRF was that education is important, so customers understand how trading, including temporary trading works.

- 3/4 Bench – negotiations are nearing completion between irrigators, Traditional Owners and the Environment for a share of the 16GL of water entitlements from the Latrobe 3/4 Bench. SRW will need to determine how any entitlement will be licenced, but the water will be sold. Management advised mine rehabilitation is considered as a separate matter and the 16GL is not impacted by the filling of the mine voids.

8. COMMITTEE MATTERS

8.1 Important issues from other customer committees

Refer to agenda item 7.3

8.2 Matters referred to/by the Board/Board Committee

Refer to agenda item 7.3

8.3 2024 Committee workplan

The workplan was taken as read.

9. General Business

Off-season access to stock and domestic water (Kate Lamb) – a district customer had raised a question regarding off-season access to stock and domestic water and whether there would be future opportunities to access stock and domestic water year-round. Management advised water is available during the season, but at this time it is not possible to keep water in the system over winter as it affects maintenance activities.

Upcoming Chair and Deputy Chair Appointments – Management advised an election for the Chair and Deputy Chair positions will be held at the August 2024 meeting. Nominations can be submitted prior to the meeting, as well as being accepted on the day. The process is outlined in the Customer Consultative Committee Handbook.

Email billing – Management confirmed a project is underway to enable SRW to issue electronic bills, and a preferred supplier has been selected. SRW is working with the supplier to have an e-billing option for the 2024 bills. As part of the roll-out SRW are working with the supplier to ensure customer privacy is maintained so that only the person authorised to have access to the bill receives it.

10. Meeting evaluation

It was confirmed that MCCC meetings are held in person, commencing at 10am. The room will be open from 9.30am for morning tea.

Meetings are scheduled quarterly, and if required, additional meetings can be scheduled to deal with pressing issues.

11. Next meeting

The next meeting of the Macalister Customer Consultative Committee is scheduled for 27 August 2024.

12. Close

With no further business the meeting was declared closed at 12:15pm.

DRAFT

Item No: **5**
Subject: **Business arising from previous meetings**
Action: **For noting**
Author: **Hayley Taylor – Executive Assistant**
Date: **20/08/2024**

PURPOSE

1. To allow the forum to assess management progress on items identified for action from Macalister Customer Consultative Committee meetings.

RECOMMENDATION: That the committee notes the status of business arising action items, including:

- One action item will be addressed during the agenda.

PREVIOUS COMMITTEE CONSIDERATIONS

2. Business arising is considered each meeting.

BACKGROUND

3. Actions are captured in the minutes each month and transposed into risk wizard where base and aspirational dates are added along with the responsibility for completion.

REPORT

4. Attachment 5.1 describes each action item, its status, and a comment on its progress.

BUSINESS ARISING FROM PREVIOUS MEETINGS - MCCC

Action progress: This agenda

Action	Source	Due date	Completed date	Accountable officer	Status comment	
35450	Presentation on the MacFresh Project is presented to the August MCCC meeting	Macalister Customer Consultative Committee, 28 May 2024 - Agenda Item 6.2 Communications Report	08/08/24	08/08/24	Matt Cook	Refer to agenda item 9.2 Following workshops for the Macalister Fresh project, the three MCCC members that attended will lead a discussion with Project Manager Peter Hahnemann in attendance to assist and take feedback.

Item No: **6**

Subject: **Committee Appointments – Chair and Deputy Chair vote**

SRW Management will call for nominations for Chair and Deputy Chair of the committee, including acknowledging any nominations received prior to the meeting.

Members will undertake a vote and the successful nominees will commence their positions at the November 2024 committee meeting.

Item No: **7.1**

Subject: **Winter Modernisation works**

Mr Matt Weatherall, Program Lead MID, SRW, will provide the committee with an overview of modernisation works that were completed over the 2024 winter maintenance period.

Item No: **6.1**
 Subject: **Manager Water Supply East Update**
 Action: **For noting**
 Author: **Matt Cook, Manager Water Supply East**
 Date: **15/08/2024**

Issue	Commentary 2022-23
Allocation Update	Current Allocation is 80% HRWS
System Efficiency (target vs actuals)	N/A

Winter Maintenance.

As part of the winter maintenance works 40km of channel was sprayed with Payload. This is the second year that SRW have trialled the product for the elimination of submerged weeds in winter. The team also undertook maintenance on access tracks, concrete repairs on pipes and headwalls, flow gates and erosion works, walkway upgrades. A couple of channel bank rebuilds were completed, including one on the Main Sale just before the Main Sale Outfall where the channel bank was narrow and has been leaking for some time.

SRW appointed contractors to de-silt 16km of channel, mainly in the Nambrok and Sale area, undertake meter replacements on the Boisdale pipeline and tree removal.

Contractors also completed some channel works including clay lining a section of the Main Northern channel upstream of Football Lane Boisdale, an area where the water was leaking out from the bottom of the channel and coming out some distance away from the channel, and channel bank rebuilds on the Main Northern upstream of Brewers hill, where there was a channel failure in the last week of the season.

The Technical Team performed gearbox replacements, reference sensors, RTU software upgrades, replace cables, leaky frames, walkway access improvements and battery changes.

Season wrap up.

At the start of the 2023-24 season the district experienced a dry 2023 winter, resulting in the highest delivery of water recorded on the first day of the season (15 August 2023). A wet spring then followed resulting in a spill period being declared in October 2023 carrying through to 15 December 2023. During the spill period, 55,000 megalitres of irrigation water was delivered. A wet December 2023 then meant that in early January 2024, farmers had 100 percent of their high reliability water share and 5 percent of their Low Reliability Water Share allocation from the start of the season up to mid-January.

From January 2024 to early April 2024, our delivery system was running at capacity, resulting in us delivering 142,000 megalitres of water delivered for the season within the regulated system which was significantly higher than the five-year average of 129,142 megalitres.

Appointment of Manager Emergency Planning and Risk.

Kellie Massouras has been appointed to the role of Manager Emergency Planning and Risk. Since taking on the role one of Kellie priorities has been to work through the 2023 Flood Review outcomes. Kellie has been contacting each of the Flood Wardens to introduce herself and to discuss appetite for getting together as a group.

A meeting is to be scheduled for early September (date to be confirmed) with the following topics being covered:

- Reviewing the role of Flood Wardens.
- Assessing the number and coverage of current Flood Wardens.
- Expectations and support.
- Preferred ways of communication and what might be alternative ways of receiving information.
- A guest speaker to discuss the triggers, data and information used to issue warnings.

During the conversations there has been a lot of discussion about the SMS process used by SRW during the 2023 flood events. The majority of Flood Wardens have advised Kellie this was a very effective communication tool and they would like SRW to explore how modern technology can be used to support their role.

Zero tolerance on water theft.

As we lead into a new water season SRW will be reminding customers of SRW's regulatory requirements and the zero tolerance on water theft.

To support this requirement (including the ability to produce PIN's) additional SRW staff have been trained and accredited in compliance and enforcement.

Water Auction

The annual auction of permanent water shares in the Macalister Irrigation District (MID) was conducted successfully online Wednesday 26 June 2024, via the Southern Rural Water Exchange hosted by Water Partners.

A total of 1,000 megalitres (ML) high reliability water shares and 441 ML low reliability water shares were offered across 21 lots, with allocation from the beginning of the 2024-25 season.

There were 28 unique bidders who participated in the online auction with the following results:

- Winning bids ranged from \$1,275 to \$1,623 per megalitre for the bundled high and low reliability lots, with an average of \$1,480 per megalitre.
- The lots comprising only high reliability shares sold between \$3,035 to \$3,455 per megalitre, with an average of \$3,326 per megalitre.
- The lots comprising only low reliability shares sold between \$133 to \$275 per megalitre, with an average of \$183 per megalitre.

2024-25 Corporate Plan

Southern Rural Water's [2024-25 Corporate Plan](#) has been accepted by the Minister and has been published on the website.

Item No: **8.2**
Subject: **Communications and Engagement report – August 2024**
Action: **For noting**
Author: **Kris Perkovic, Senior Community Engagement Adviser**
Date: **27/08/2024**

PURPOSE

To update the Macalister Customer Consultative Committee on recent communications and engagement activities.

RECOMMENDATION: The Committee note the report.

PREVIOUS COMMITTEE CONSIDERATIONS

2. Communications and engagement activity is reported at each meeting.

BACKGROUND

3. The Communications and Engagement team develops communications plans, issues media releases, manages the website and social media, customer and community engagement activities and looks after media enquiries.

REPORT

4. Quarterly newsletter

Southern Rural Water issued its most recent region-wide customer newsletter in early June 2024. It was distributed to customers with a valid email address. The next newsletter will be distributed in early September 2024 and will include an article on several projects undertaken during the winter maintenance period.

5. Website

Southern Rural Water has produced a range of website content for the Macalister area.

www.srw.com.au/news-media/macalister-irrigation-season-start-strong

www.srw.com.au/news-media/replacing-regulator-gates-mid

www.srw.com.au/news-media/newry-farmer-says-new-pipeline-game-changer

www.srw.com.au/news-media/monitoring-earthquake-activity-lake-glenmaggie

www.srw.com.au/news-media/southern-rural-water-release-fresh-vision-gippsland

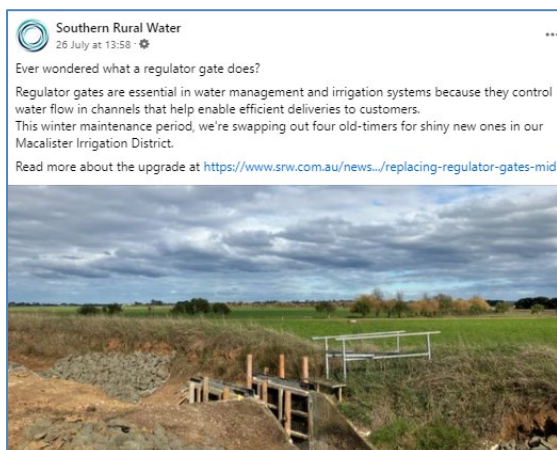
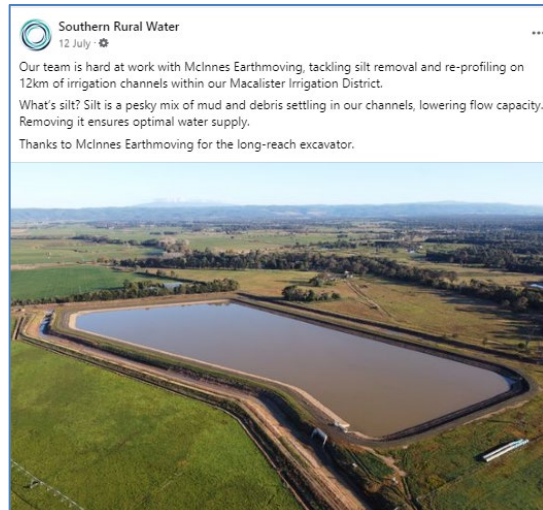
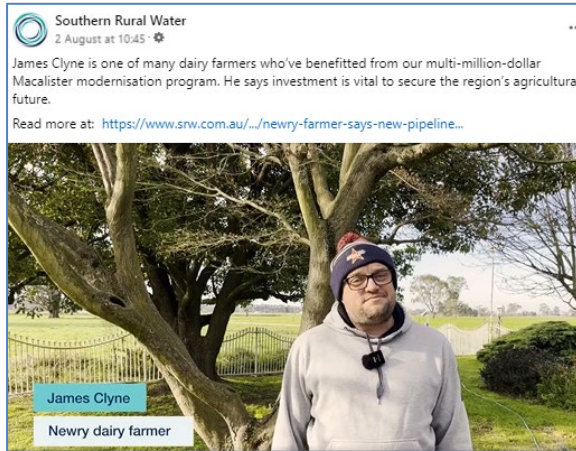
www.srw.com.au/news-media/automation-works-underway-macalister-and-werribee

www.srw.com.au/news-media/undertaking-works-winter

www.srw.com.au/news-media/macalister-irrigation-district-water-auction-scheduled

6. Social media

Our social media campaigns have received good responses. Below are some examples of content since the last meeting. Please follow our social media pages to see more.



NEXT STEPS: A further update will be provided at the next MCCC meeting.

Item No: **9.1**

Subject: **HARC MID Operational Review**

Matthew Stagg, Projects and Innovations Specialist, SRW, will provide an update on the implementation of the recommendations.

Item No: **9.2**

Subject: **Macalister Fresh Update**

MCCC representatives involved in the Macalister Fresh project will discuss the project with the committee.

Mr Peter Hahnenann, Project Manager Macalister Fresh, SRW, will be in attendance to support the representatives, hear from the MCCC, and answer any questions the committee may have.

Item No: **9.3**

Subject: **Board update**

Cameron FitzGerald, Managing Director, SRW, will provide an overview of discussions at the most recent Board meeting.

Item No: **10.1**

Subject: **Important issues from other customer committees**

Cameron FitzGerald, Managing Director, will provide a verbal update on important issues raised at other customer committees.

Item No: **10.2**

Subject: **Matters referred by the Board**

Cameron FitzGerald, Managing Director, will discuss matters that have been referred by/to the Board.

Item No: **10.3**

Subject: **2024 Committee workplan**

Southern Rural Water will provide updates to the committee as indicated in the 2024 Committee workplan. Additional items can be added to the agenda at the request of committee members and by SRW to address any current issues or events.

During meetings, the committee can request that items are added to the workplan to ensure that updates on specific topics are provided at key intervals.

The workplan will be included as an agenda item for each meeting.

A copy of the 2024 Committee workplan is included as attachment 10.3.1 for **noting**.

MACALISTER CUSTOMER CONSULTATIVE COMMITTEE ROLLING WORK PLAN

	Requirement	2024				2025				Notes
		FEB	MAY	AUG	NOV	FEB	MAY	AUG	NOV	
Principal & Business Matters	Communications report	✓	✓	✓	✓	✓	✓	✓	✓	
	Board update	✓	✓	✓	✓	✓	✓	✓	✓	
	Water Supply East Update	✓	✓	✓	✓	✓	✓	✓	✓	Brief paragraph to update to committee on current projects and issues
	End of season wrap-up			✓				✓		
Policy and strategic direction	Committee appointments			✓						Yearly. (Chair and Deputy Chair vote) – August 2024 as agreed at Dec 2023 meeting
	Environmental Water Management Flows				✓				✓	
	Climate Outlook and Drought Response Update			✓				✓		
	Corporate Plan				✓				✓	For noting. Full plan provided as discretionary reading
Project updates (DEECA and SRW)	HARC MID Operational Model Review	✓	✓	✓	✓	✓	✓	✓	✓	Update or discussion at each meeting ongoing (action item 35442)
Admin / Other	Meeting evaluation	✓	✓	✓	✓	✓	✓	✓	✓	
	Important issues from other customer committees	✓	✓	✓	✓	✓	✓	✓	✓	As required
	Matters referred to the committee by the board/board committee	✓	✓	✓	✓	✓	✓	✓	✓	As required
	Committee Workplan	✓	✓	✓	✓	✓	✓	✓	✓	

Item No: **11**

Subject: **General Business**

The Chair will introduce any items of general business.

Item No: **12**

Subject: **Meeting evaluation**

The Chair will seek feedback on the effectiveness of this meeting.

The Chair will ask the committee to assess the performance of the committee at this meeting, using the below questions as a guide.

1. Do we think the committee is adding value?
 2. What's working?
 3. What's not working?
-

Item No: **13**

Subject: **Next Meeting**

The next meeting of the Macalister Customer Consultative Committee will held on Tuesday 26 November 2024 at the SRW Maffra Office.

Item No: **14**

Subject: **Close**

The Chair will close the meeting.
